

PowerMHS

Advanced Technology for Health Plan Administration

Scalability to Handle Large Business Volumes with Maximum Operational Efficiency and a Low Total Cost of Ownership

Working with leading health plans across the industry, DST Health Solutions developed PowerMHS™ to meet the needs of large healthcare payers and the managed care market. PowerMHS automated health plan administration software enables you to lower administrative costs and improve service for your customers and providers.

PowerMHS — the Right Solution

DST Health Solutions PowerMHS is a proven solution for automation of healthcare administration, with highly-scalable, fully-integrated intelligent claims processing and Web-enabled applications. Benchmarked to provide administration for over six million members, PowerMHS is designed to handle large volumes efficiently and interface easily to other enterprise software.

Flexibility is the key to PowerMHS efficiency. User-defined options and setup allow health plans to achieve high levels of auto-adjudication and customize the system for their unique processing needs. Intelligent design and an efficient graphical user interface (GUI) make PowerMHS easy to use and support. Integration with Web applications promotes customer self-service and lower operational costs. Built-in software adapters enable your administration system to connect seamlessly with legacy and best-of-breed applications.

HIPAA-ready provisions increase regulatory compliance and simplify administration:

- Inbound/outbound EDI transactions deliver accuracy, turnaround and a paperless environment
- Highly-customizable security lets you limit worker access to only the information needed to complete assigned work.

PowerMHS Delivers the Functionality You Need

Member Enrollment

- Enroll new members quickly via online, batch, EDI, and Internet enrollment procedures
- Collect all subscriber and family data needed for actuarial analysis and cost control initiatives
- Control access to member records with advanced security features.

Member Services

- Deliver self-service functionality including change of address, request ID card, downloading of claim forms, etc., with DST Health Solutions optional ePower™ software
- Gain real-time access to information for fast, accurate customer response
- Generate automatic correspondence for all areas, including member records, claims status and benefit information.

Benefit Administration

- Build benefit plans with highly flexible, matrixstyle features
- Create a variety of benefit plans, including PPO, POS, HMO and others.

Premium Billing

- Bill groups and subscribers individually with split-billing capabilities
- Perform individual billing for Medicare, COBRA, etc.
- Vary billing periods to bimonthly, quarterly, annually and other intervals
- Use age/sex, fixed-rate and member billing for TPA services

- Compare actuarial-based premiums to fixed rate before billing
- Manage billing and processing for life insurance, AD&D, long-term disability and other services.

Provider Management

- Create effective medical management through integrated referral/authorization functionality and authorizations and referrals that automatically match claims
- Track provider credentialing based on specialty, education, malpractice coverage and state licensing
- Analyze and rank physician performance based on user-selected criteria and groupings.

Provider Reimbursement

- Automate complex reimbursement arrangements using per diems, discounts off billed charges, step-down discounts, fixed rates, withholds, resource-based relative value scale (RBRVS) and diagnosis related group (DRG) reimbursements
- Capture complex capitation contracts with user-defined parameters and variables including age/gender, benefit package, Medicare status and county, employer group, SIC codes, provider, provider network and provider location
- Vary fee schedules based on place of service, type of service, claim type, provider capacity, service class, diagnosis class and whether the provider is participating or nonparticipating in the network
- Choose paper-based or electronic reimbursement — accurate payments, EOPs and remittance information can be provided via paper-based checks or electronic funds transfer (EFT).

Utilization Management

- Track and enter cases for precertification and concurrent review
- Incorporate length-of-stay table logic
- Automatically match utilization management with claims
- Process episodes of care.

Claims Productivity

- Gain efficiency with comprehensive EDI capabilities
- Capture claims through online or batch entry, claims clearinghouse, magnetic media or EDI transmission

- Enter claims efficiently with screens that match CMS 1500 and UB92 forms
- Reverse out erroneously paid claims with a single action code, including adjustment of utilization accumulators.

Claims Adjudication

- Adjudicate claims quickly, correctly and easily with extensive user-defined intelligence built into the system
- Process point-of-service claims without claim operator intervention
- Generate correspondence automatically with user defined pend (hold) codes, including suspending or denying claims with corresponding custom remittance advice and explanation of benefits messages
- Calculate and pay interest based on multiple criteria.

Financial Management

- Enhance all financial controls and financial reporting with a user-defined chart of accounts and close control of revenue/expense accounts for claim dollars, premium revenue and capitation at all levels, even down to the member benefit level
- Proof and post edits on all transactions sent to financials, assuring accuracy and continuity
- Format your own financial statements, profit and loss reports, etc., providing complete financial information tailored to your organization's structure.

Technical Architecture

- PowerMHS is available as an IBM iSeries host-based application which runs on the OS/400 operating system using a DB2/400 database with a TCP/IP communication protocol
- PowerMHS utilizes a graphical user interface (GUI) product by Seagull Software called GUI/400.

Simply stated, PowerMHS allows your health plan or managed care organization to achieve better operational results with less administrative effort and cost.

Contact Us

For more information on our PowerMHS solution, call DST Health Solutions, Inc. at 800.272.4799 or visit www.dsthealthsolutions.com.

2500 Corporate Drive
Birmingham, AL 35242
205.437.6000

26711 Northwestern Highway
Suite 600
Southfield, MI 48034
248.372.3000