

The Next Generation of Healthcare

We Cover Health Plan Communications

DST Health Solutions, Inc. understands your need for producing and distributing critical healthcare documents of the highest quality in the shortest amount of time, while maintaining HIPAA standards and controlling costs.

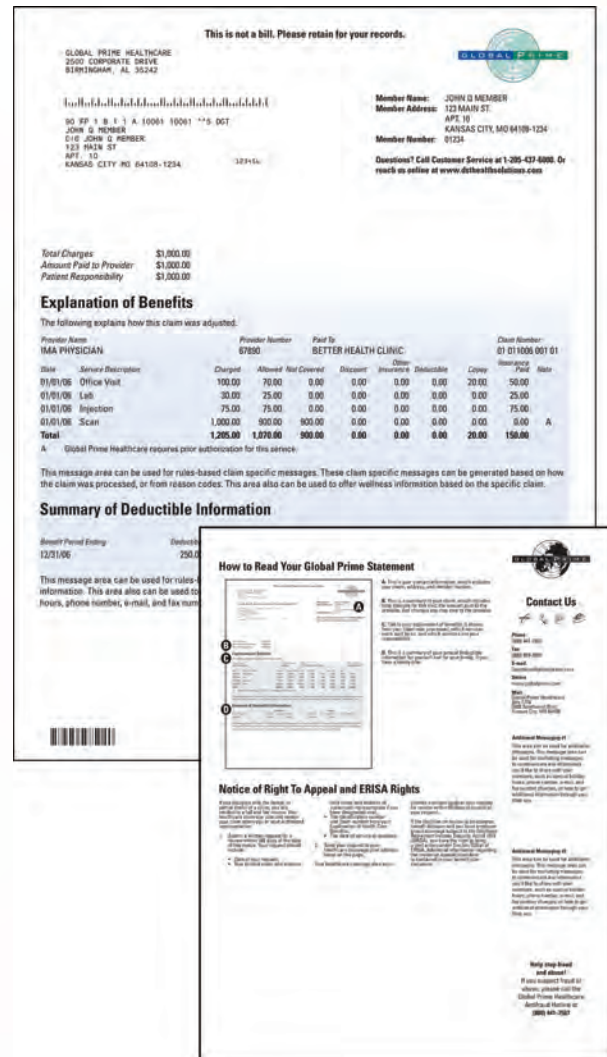
We utilize state-of-the-art, one-to-one business printing and fulfillment solutions, offering you the next generation of healthcare communications. DST Health Solutions (DSTHS) has delivered applications and outsourcing services helping health plans, third-party administrators and physician practices for more than 25 years.

With leading-edge technology, proprietary processes and systems, and unparalleled experience, we design, produce and deliver quality statements and documents enabling you to enhance market impact and enable you to focus on your primary business.

Our integrated world-class suite of solutions includes workflow management, document and content compliance applications, as well as the most sophisticated print production tools. Let us show you how our continuous process improvements, investments in technology, and advanced automation will exceed your output objectives.

Why DST Health Solutions?

- Extensive expertise in health plan application and infrastructure
- State-of-the-art help desk & data center operations
- Disaster recovery expertise and redundancy
- Quarterly capacity planning
- Data center environment designed to be robust and secure
- Service level arrangement
- DSTHS assists you in developing a cost benefit analysis
- Centralized distribution center that reduces postage, communication, and operational costs

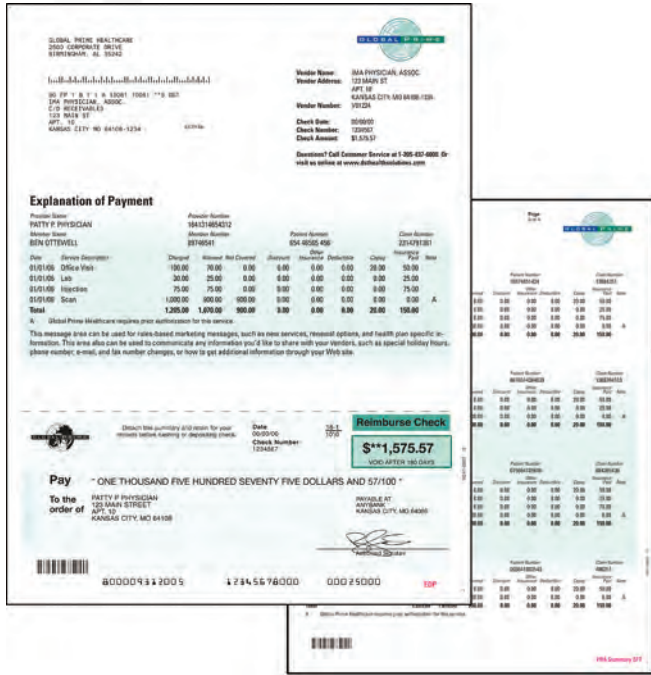


Benefits:

- Enhance Member Communication
- Reduce Production Costs
- Improve Speed to Market
- Minimize Complexity
- Eliminate Storage and Obsolescence Costs
- Decrease Customer Services Costs
- Increase Quality
- Improve Care Management
- Facilitate Cross-Selling and Up-Selling

Member EOB or Provider EOP – print
Leverage our design capabilities to transform your EOBs and EOPs into powerful, engaging communications that can reduce your call center volume and costs. Our knowledgeable, skilled staff and powerful proprietary systems let you effectively say everything you want, when you want, without compromise.

Our work is performed in a timely and cost effective manner.



Save Time and Money with EOB and Check Integration

Simplify print production and reduce overall costs by integrating printed checks with EOBs or broker commission checks with broker statements.

Correspondence

We make it easy for you to effectively and economically communicate with your members and business partners without worrying about the many challenges associated with this task. We do everything from the writing, designing, and printing, to the distribution. To gather the data needed to do the work, we can securely link to your systems. We have an extensive array of standard offerings, such as “evidence of coverage” and “certificate of coverage.” We will also work closely with you to develop solutions to meet your specific needs.

We Cover Health Plan Communications:

- Explanation of Benefits (EOB)
 - General
 - Personal
- Explanation of Payments (EOP) / Remittance Advice (RA)
- Checks
- Correspondence
- Cover Letter
- Welcome Letter
- Certificate of Coverage
- Evidence of Coverage
- Member ID Cards
- Return and Mailing Envelope

Member ID Cards

Produce member ID cards that can be branded and customized to communicate all the information your members should have to receive the care they need.



Contact Us

For more information call DST Health Solutions, Inc. at 800.272.4799, visit us at www.dshealthsolutions.com, or email us at inforequests@dshealthsolutions.com.

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