

AWD TRAINING



AWD¹⁰ DESIGN STUDIO

Course Description

The AWD¹0 Design course introduces the AWD¹0 Design Studio, including forms, processes and services. Using pre-defined business scenarios, participants will build processes & services that use all elements of the AWD¹0 Design Studio.

Course Content

AWD® Portal Navigation

Form Design

- Introduction to the form design interface
- Form controls and attributes
- Design and create a form
- Design patterns

Process Design

- Introduction to the process design interface
- BPMN elements and attributes
- Design, develop and deploy processes
- AWD process patterns

Service Design

- Introduction to the service design interface
- Service elements and attributes
- Design, develop and deploy services
 - Associate a service with a process

AWD¹⁰ Custom Search and Quick Creates

Target Audience

The AWD¹⁰ Design Studio course is aimed at existing AWD clients upgrading to AWD¹⁰, including Business Analysts, System Administrators, Developers and Process Owners.

Prerequisites

Attendees of this course must have prior working knowledge of AWD Administration, i.e. workflow build.

Course Duration

3 days

Delivery Method

Classroom based, instructor-led training with AWD exercises.

Certification

Attendees will receive a certificate of attendance.

Optional Add-ons

AWD¹⁰ Advanced Design Studio

Building on the AWD¹⁰ Design Studio, this 1 day course takes a deeper dive into process and service design elements including data management, exception handling, web service integration & service design functions.

AWD¹⁰ Process Analysis & Design

During this 1 day workshop an AWD Consultant will work with you to analyse and design one of your existing business processes for implementation into AWD¹⁰.

Costs and Location

Training courses will be held at one of our London training locations, and are priced per person. To arrange training at your offices or to book larger group sizes, please contact us for more information.

Courses	Duration	Audience
BPMN for AWD	1 day	Business Analysts, System Administrators, Developers and Process Owners
AWD ¹⁰ Admin and Design Studio	5 days	Business Analysts, System Administrators, Developers and Process Owners
AWD ¹⁰ Design Studio	3 days	Business Analysts, System Administrators, Developers and Process Owners
AWD ¹⁰ Advanced Design Studio	1 day	Business Analysts, System Administrators and Developers
AWD ¹⁰ Customisation Development	2 days	Developers
AWD ¹⁰ Capture - Inbound Email	½ day	Business Analysts, System Administrators, Server Administrators and Developers
AWD ¹⁰ Case Management	½ day	End Users, Business Analysts
AWD ¹⁰ Communications Design	1 day	Business Analysts and System Administrators
AWD ¹⁰ Communications Integration	½ day	Business Analysts, Systems Administrators and Process Owners
AWD ¹⁰ End User Train-the Trainer	1 day	End User Trainers
AWD ¹⁰ Support Analysis	1 day	System Administrators and System Support Analysts
AWD ¹⁰ Monitoring	½ day	Team Leaders and Managers
AWD ¹⁰ Report Writing	1 day	Business Analysts and Developers

Note: Classroom sizes will be kept at a number that ensures the trainees are provided with the required level of assistance during practical sessions.

About DST

DST Business Process Solutions, a wholly-owned subsidiary of DST Systems, Inc., is a trusted provider of technology-based service solutions to the world's best known insurance, retail and commercial banking, utilities and media communications organisations. AWD, our intelligent business process (BPM) and case management application, is used by over 400 clients to align people, technology and departments to execute effective operations. For over 20 years, our clients have used AWD to reduce cost, improve customer service, ensure compliance and improve overall operational efficiency. There are now over 250,000 AWD users within the DST family of organisations, partners and clients.

Copyright © DST Process Solutions Limited 2016. All rights reserved. The DST and AWD logos, and product names mentioned in this document are trademarks or registered trademarks, in various jurisdictions, of DST Systems, Inc. or its associated companies. All third party brand and product names are trademarks or registered trademarks of their respective owners. DST Process Solutions Limited (DST) has provided the information in this Product Sheet for general informational purposes only, has a right to alter it at any time, and does not guarantee its timeliness, accuracy or completeness. All obligations of DST with respect to its systems and services are described solely in written agreements between DST and its customers. This document do not constitute any express or implied representation or warranty by DST, or any amendment, interpretation or other modification of any agreement between DST and any party. In no event shall DST or its suppliers be liable for any damages whatsoever including direct, indirect, incidental, consequential, loss of business profits (whether direct or indirect) or special damages, even if DST or its suppliers have been advised of the possibility of such damages.

CONTACT US

Asia

Tel: +852 2581 2880

Australia

Tel: +61 2 9295 9700

Europe

Tel: +44 (0) 20 8412 5000

South Africa

Tel: +27 (0)11 759 4197

USA

Tel: +1 816 843 8200

awd@dstsystems.com dstsystems.com/awd



