

AWD TRAINING

AWD¹⁰ CUSTOMISATION DEVELOPMENT



Course Description

The AWD¹⁰ Customisation Development course provides participants with the skills required to develop searches, web services and external forms for use with AWD¹⁰ alongside troubleshooting and server configuration techniques.

Course Content

AWD¹⁰ Architecture

- ▮ AWD¹⁰ Technical Advantages
- ▮ Advantages of using AWD¹⁰ portal

AWD¹⁰ Custom Searches

- ▮ Base searches
- ▮ Common Tables and Business Entities
- ▮ Creating a search stored procedure and form

AWD¹⁰ Environment

- ▮ Stopping and starting AWD¹⁰ Server
- ▮ AWD Configuration Console
- ▮ Logging and Troubleshooting

Use of soapUI and Fiddler Web Debugging

Web Services, SOAP Web Services

- ▮ Overview AWD SOAP Web Services outline
- ▮ AWD Processing, Admin and Image Retrieval Services
- ▮ Consume AWD SOAP Web Service in AWD¹⁰ Service Design, and from an external application

Web Services, AWD RESTful Services

- ▮ Overview AWD RESTful Web Services outline
- ▮ Consume an AWD RESTful service from an external application

AWD Image Retrieval Services

- ▮ Image retrieval application
- ▮ Image retrieval AWD RESTful service

External Forms

- ▮ Build, reference, configure and deploy custom screens
- ▮ Loading AWD Forms externally

Validation & Custom Scripts

- ▮ Apply and deploy JavaScript for custom validation

Portal Styles:

- ▮ Apply custom style-sheets and custom icons

Target Audience

The course is aimed at Developers who will be required to create and consume searches, web services and external forms with AWD¹⁰.

Prerequisites

Attendees of this course must have attended the AWD¹⁰ Admin and Design or the AWD¹⁰ Design Studio training course plus the AWD¹⁰ Advanced Design Studio.

Course Duration

2 days

Delivery Method

Classroom based, instructor-led training with AWD exercises.

Certification

Attendees will receive a certificate of attendance.

Optional Add-ons

Extra Day

A further 1 day can be added to the duration of this course to provide attendees with hands-on practical AWD exercises.

Costs and Location

Training courses will be held at one of our London training locations, and are priced per person. To arrange training at your offices or to book larger group sizes, please contact us for more information.

Courses	Duration	Audience
BPMN for AWD	1 day	Business Analysts, System Administrators, Developers and Process Owners
AWD¹⁰ Admin and Design Studio	5 days	Business Analysts, System Administrators, Developers and Process Owners
AWD¹⁰ Design Studio	3 days	Business Analysts, System Administrators, Developers and Process Owners
AWD¹⁰ Advanced Design Studio	1 day	Business Analysts, System Administrators and Developers
AWD¹⁰ Customisation Development	2 days	Developers
AWD¹⁰ Capture - Inbound Email	½ day	Business Analysts, System Administrators, Server Administrators and Developers
AWD¹⁰ Case Management	½ day	End Users, Business Analysts
AWD¹⁰ Communications Design	1 day	Business Analysts and System Administrators
AWD¹⁰ Communications Integration	½ day	Business Analysts, Systems Administrators and Process Owners
AWD¹⁰ End User Train-the Trainer	1 day	End User Trainers
AWD¹⁰ Support Analysis	1 day	System Administrators and System Support Analysts
AWD¹⁰ Monitoring	½ day	Team Leaders and Managers
AWD¹⁰ Report Writing	1 day	Business Analysts and Developers

Note: Classroom sizes will be kept at a number that ensures the trainees are provided with the required level of assistance during practical sessions.

About DST

DST Business Process Solutions, a wholly-owned subsidiary of DST Systems, Inc., is a trusted provider of technology-based service solutions to the world's best known insurance, retail and commercial banking, utilities and media communications organisations. AWD, our intelligent business process (BPM) and case management application, is used by over 400 clients to align people, technology and departments to execute effective operations. For over 20 years, our clients have used AWD to reduce cost, improve customer service, ensure compliance and improve overall operational efficiency. There are now over 250,000 AWD users within the DST family of organisations, partners and clients.

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