

AWD TRAINING

AWD¹⁰ ADMIN AND DESIGN STUDIO



Course Description

The AWD¹⁰ Admin & Design course provides participants with a working knowledge of AWD[®] workflow configuration and Design Studio, including forms, processes and services. Using pre-defined business scenarios, participants will build processes that use all elements of AWD¹⁰ Administration and Design Studio.

Course Content

AWD Overview

- AWD terms and concepts

AWD Portal Navigation

AWD Admin and Configuration

AWD Quality

AWD User Management

Additional AWD Implementation concepts

Form Design

- Introduction to the Form Design interface
- Form controls and attributes
- Design and create a form
- Design patterns

Process Design

- Introduction to the Process Design interface
- BPMN elements and attributes
- Design, develop and deploy processes
- AWD process patterns

Service Design

- Introduction to the Service Design interface
- Service elements and attributes
- Design, develop and deploy services
- Associate a service with a process

AWD¹⁰ Custom Search and Quick Creates

Target Audience

The AWD¹⁰ Admin and Design Studio course is aimed at those candidates new to AWD, including Business Analysts, System Administrators, Developers and Process Owners.

Prerequisites

There are no prerequisites for this training session.

Course Duration

5 days

Delivery Method

Classroom based, instructor-led training with AWD exercises.

Certification

Attendees will receive a certificate of attendance.

Optional Add-ons

AWD¹⁰ Advanced Design Studio

Building on the AWD¹⁰ Design Studio, this 1 day course takes a deeper dive into process and service design elements including data management, exception handling, web service integration and service design functions. This course provides the 'AWD¹⁰ Advanced Design Studio' level of certification.

AWD¹⁰ Process Analysis and Design

Following on from the Design Studio training, during this 1 day workshop an AWD Consultant will work with you to analyse and design one of your existing business processes for implementation into AWD¹⁰.

Costs and Location

Training courses will be held at one of our London training locations, and are priced per person. To arrange training at your offices or to book larger group sizes, please contact us for more information.

Courses	Duration	Audience
BPMN for AWD	1 day	Business Analysts, System Administrators, Developers and Process Owners
AWD¹⁰ Admin and Design Studio	5 days	Business Analysts, System Administrators, Developers and Process Owners
AWD¹⁰ Design Studio	3 days	Business Analysts, System Administrators, Developers and Process Owners
AWD¹⁰ Advanced Design Studio	1 day	Business Analysts, System Administrators and Developers
AWD¹⁰ Customisation Development	2 days	Developers
AWD¹⁰ Capture - Inbound Email	½ day	Business Analysts, System Administrators, Server Administrators and Developers
AWD¹⁰ Case Management	½ day	End Users, Business Analysts
AWD¹⁰ Communications Design	1 day	Business Analysts and System Administrators
AWD¹⁰ Communications Integration	½ day	Business Analysts, Systems Administrators and Process Owners
AWD¹⁰ End User Train-the Trainer	1 day	End User Trainers
AWD¹⁰ Support Analysis	1 day	System Administrators and System Support Analysts
AWD¹⁰ Monitoring	½ day	Team Leaders and Managers
AWD¹⁰ Report Writing	1 day	Business Analysts and Developers

Note: Classroom sizes will be kept at a number that ensures the trainees are provided with the required level of assistance during practical sessions.

About DST

DST Business Process Solutions, a wholly-owned subsidiary of DST Systems, Inc., is a trusted provider of technology-based service solutions to the world's best known insurance, retail and commercial banking, utilities and media communications organisations. AWD, our intelligent business process (BPM) and case management application, is used by over 400 clients to align people, technology and departments to execute effective operations. For over 20 years, our clients have used AWD to reduce cost, improve customer service, ensure compliance and improve overall operational efficiency. There are now over 250,000 AWD users within the DST family of organisations, partners and clients.

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